Gmail

Sending again: Intimation for unable to attend the meeting on 17 August 17. And presenting necessary documents for your action.

1 message

cppc < > Thu, Aug 17, 2017 at 14:54
To:
Cc: DGM & CFO LHOKOL < >

Dear Sir,
We have processed our calculation to the best of our accuracy and prudence and obviously we consider ours as correct. We have also intimated the whole matter with our calculation sheets to PCDA Camera Allahabad and sought their opinion on our action. You are once again being welcomed at CPPC on any of the Thursdays to have a fruitfull discussion to mitigate your grievances.
Regards.

From: PS TO CGM KOLKATA
Sent: Thursday, August 17, 2017 10:41 AM
To: CPPC KOLKATA
Cc: DGM & CFO LHOKOL
Subject: Fw: Sending again: Intimation for unable to attend the meeting on 17 August 17. And presenting necessary documents for your action.

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[Quoted text hidden]

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Gmail

Sending again: Seeking the intention of yours after getting the new order dt. 29 Aug 17 of PCDA P ALLAHABAD in the ongoing matter.

1 message

Gopal Chakraborty < > Wed, Sep 13, 2017 at 14:23
To: cppc < >, GENERAL MANAGER CUSTOMER < >, PS to CGM SBI Kolkata < >, SBI Kolkata CFO < >

Your silence is not helping.

To,
The Manager of CPPC Kolkata
C/O The General Manager
The Principal Nodal Officer
State Bank of India - Bombay

Date 12 Sep 17 , 13 Sep 17

Subject Seeking the intention of yours after getting the new order dt. 29 Aug 17 of PCDA P ALLAHABAD in the ongoing matter.

Respected Official,
I wish to know that what you are gonna do after this new order, are you still gonna do the recovery from the last installment of OROP on 14 Sep 17? Or will you dispense the last installment of OROP as anticipated i.e. 12518?

Also would you like to have me and my son in making the revised version of the calculation sheets?
Are you doing to invite us for discussion and resolution? It would be convenient for us if you come to branch for one day.

Now, do our opinion matters to you after all? Or still will you stick with the bank's monopoly?

You sent your calculation sheets to me for scrutiny and I informed you about the discrepancies found but you didn't give heed and silently sent your sheets to PCDA P Allahabad which is eventually rejected. You should understand what a bad impression of yours I got.

Please share your intention with us and keep us well informed beforehand. Thanks.

With regards
Gopal Chakraborty

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Gmail

Sending again: Seeking the intention of yours after getting the new order dt. 29 Aug 17 of PCDA P ALLAHABAD in the ongoing matter.

1 message

SBI 04473 CPPC KOLKATA < > Wed, Sep 13, 2017 at 15:52
To: Gopal Chakraborty < >, PS TO CGM LHO KOLKATA < >, DGM AND CFO LHO KOLKATA < >

Dear Sir,

1) We haven't received any further order from PCDA(P) Allahabad about your pension.

2) We firmly stand on whatever we said in our text vide our e-mail dated 17th August'2017 wherein we wrote, " We have processed our calculation to the best of our accuracy and prudence and obviously we consider ours as correct. We have also intimated the whole matter with our calculation sheets to PCDA(P) Allahabad and sought their opinion on our action", which also indicates that, we had written to PCDA(P) Allahabad 'not silently'.

3) Whenever any overpayment to any pensioner will be detected, we shall definitely proceed for recovery exercise as PSA, Government and RBI norms.

Regards,

Team CPPC.

From: Gopal Chakraborty < >
Sent: 13 September 2017 14:23
To: SBI 04473 CPPC KOLKATA; GENERAL MANAGER CUSTOMER; PS TO CGM LHO KOLKATA; DGM AND CFO LHO KOLKATA
Subject: Sending again: Seeking the intention of yours after getting the new order dt. 29 Aug 17 of PCDA P ALLAHABAD in the ongoing matter.

[Quoted text hidden]

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Gmail

Sending again: Seeking the intention of yours after getting the new order dt. 29 Aug 17 of PCDA P ALLAHABAD in the ongoing matter.

1 message

Gopal Chakraborty <[redacted]> Wed, Sep 13, 2017 at 20:07
To: cppc <[redacted]>, GENERAL MANAGER CUSTOMER <[redacted]>, PS to CGM SBI Kolkata <[redacted]>, SBI Kolkata CFO <[redacted]>

To,
The Manager of CPPC KOLKATA
C/o The General Manager
The Principal Nodal Officer
State Bank of India - Bombay

Date 13 Sep 17 (8:01 PM)

Respected Official,
The order **PCDA P Allahabad order no. AT/PSB/IX/Kolkata/WB/17 dt. 29 Aug 2017 as** attached is forwarded and so witnessed by the Director (PW) Department of Pension & Pensioners' Welfare, New Delhi, because it is online only, as a proof I have attached copy of email from the same person dated 06 September 17.

If you still don't accept the order then I will be bounded to call in the authority. You may yourself contact the authority for verification.

It seems to me that you do your business faithfully, your job is to do your business correctly so why don't you ask the bank to hold on your salary until the correctness of the calculation sheets is established because you are also going to do the same to me. The sword must cut in both ways.

Now, about perfection of your calculation sheets, I challenge you, come to the [redacted] branch on 18 Sep 2017 Monday, I will be waiting for you? Do you accept my challenge? Reach there by 11 am positively, we need a lot of time to discuss the matter.

You must appear on the d- day at my home branch with your service ID card.

Also as per the PCDA P Allahabad's order; bring my pension account statement from 1 Jan 2006 to the end of July 17, it will be required to tally with your calculation sheets and make sure that all circulars and orders regarding my pension is available at least in digital form during the meeting. And don't forget to bring a copy of your calculation sheets too.
I will bring all other necessary documents.

We will start from 1st Jan 2006 only because of the PCDA's order and also because in your email dated 22 Feb 17 you have stated "The deduction as referred by you was fixed due to excess payment made by our system over 6th CPC revision arrears; last installment of which had been recovered from pension for the month of **March'2014**." Copy attached.

I hope on 18 Sep 17 we both will come well prepared and as a witness bring someone with you and from my side make sure the branch manager of my home branch is present too.

Do inform your decision by tomorrow to me and to my home branch manager too. All costs must be borne by the bank only.
THANKS.

Regards
Gopal Chakraborty
Anirban Chakraborty
[Quoted text hidden]

3 attachments

FADSS_E_2017_00947_1.pdf
60 KB

Gmail In 20170906.pdf
40 KB

Gmail - in 20170222.pdf
100 KB

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Gmail

Please do respond to my emails dated 13 and 14 Sep 17.

1 message

Gopal Chakraborty < > Fri, Sep 15, 2017 at 07:27
To: GENERAL MANAGER CUSTOMER <[redacted]>, cppc <[redacted]>, PS to CGM SBI Kolkata <[redacted]>, SBI Kolkata CFO <[redacted]>, AGM CUSTOMER <[redacted]>

Respected S. Chakraborty (CPPC KOLKATA),
I'm repeatedly asking you to please come to branch on 18 Sep 17 at 11 am (the coming Monday) for discussion and resolution of the matter and more importantly I am giving you an opportunity to prove your calculation sheets otherwise I will prove it false.

If you have confidence then why are you not responding to my previous emails dated 13 and 14 Sep 2017?

I am so much persuading you and now you are silent as grave.

Please don't force me to taunt you now and positively be present at the venue with necessary documents.
You should go through the aforementioned emails.

Kindly do reply. Thanks.

Regards
Anirban Chakraborty
[Quoted text hidden]

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Gmail

Urgent. A requisition for giving an order to the manager of CPPC KOLKATA to go to the branch on 18 Sep 2017 for proving the bank's calculation sheets of my pension and for resolution of my entire grievance.

1 message

Gopal Chakraborty < > Sat, Sep 16, 2017 at 08:17
To: AGM CUSTOMER < >, SBI Kolkata CFO < >, GENERAL MANAGER CUSTOMER < >, PS to CGM SBI Kolkata < >, cppc < >

To,
The General Manager

The Principal Nodal Officer

State Bank of India - Bombay

Date: September 16, 2017

Subject: A requisition for giving an order to the manager of CPPC KOLKATA to go to the branch on 18 Sep 2017 for proving the bank's calculation sheets of my pension and for resolution of my entire grievance.

Reference:
CPPC Kolkata letter no. CM/CPPC/SC/13/3291 dt. 2 August 2017 and calculation sheets therein.

Respected Official,
During the last three days I am repeatedly asking the manager of SBI CPPC KOLKATA to come to the branch on 18 Sep 2017 at 11 am. This is an opportunity and indispensable necessity to prove that your calculation sheets of my pension account which is prepared by the individual namely S. Chakraborty on the order of PCDA P ALLAHABAD is actually correct. Otherwise then and there I will prove it false beyond doubts.

S. Chakraborty the manager of SBI CPPC KOLKATA is escaping from accepting my challenge. If the individual has little bit of self respect then the individual should have accepted my challenge and should have informed me whether the person is coming or not together with a witness.

If you have so much confidence in your calculation sheets of my pension account then you must give an order to the manager of SBI CPPC KOLKATA; S. Chakraborty to go to the branch which is my home branch on 18 Sep 2017, the meeting will start from 11 am.

On the d-day first of all the individual has to prove line by line that your calculation sheets are correct. And I am also read to prove that it's a blunder.

The job of the individual is to do its duty correctly for which it gets salary. And if the individual fails any where and eventually fails to prove correctness of your calculation sheets then the individual has to pay on the same day an amount equal to its one month salary by cheque to me as penalty. And if I fail to prove that your calculation sheets are blunder then you are free to do the recovery of the amount as stated in the CPPC Kolkata letter no. CM/CPPC/SC/13/3291 dt. 2 August 2017.

If all of you have courage and confidence then make S. Chakraborty the manager of SBI CPPC KOLKATA to come to the branch on 18 Sep 2017 (the coming Monday) by 11 am along with a witness and make sure that the manager of my home branch is present too at the venue as a witness from my side.

The individual must appear on the d- day at my home branch with its service ID card.

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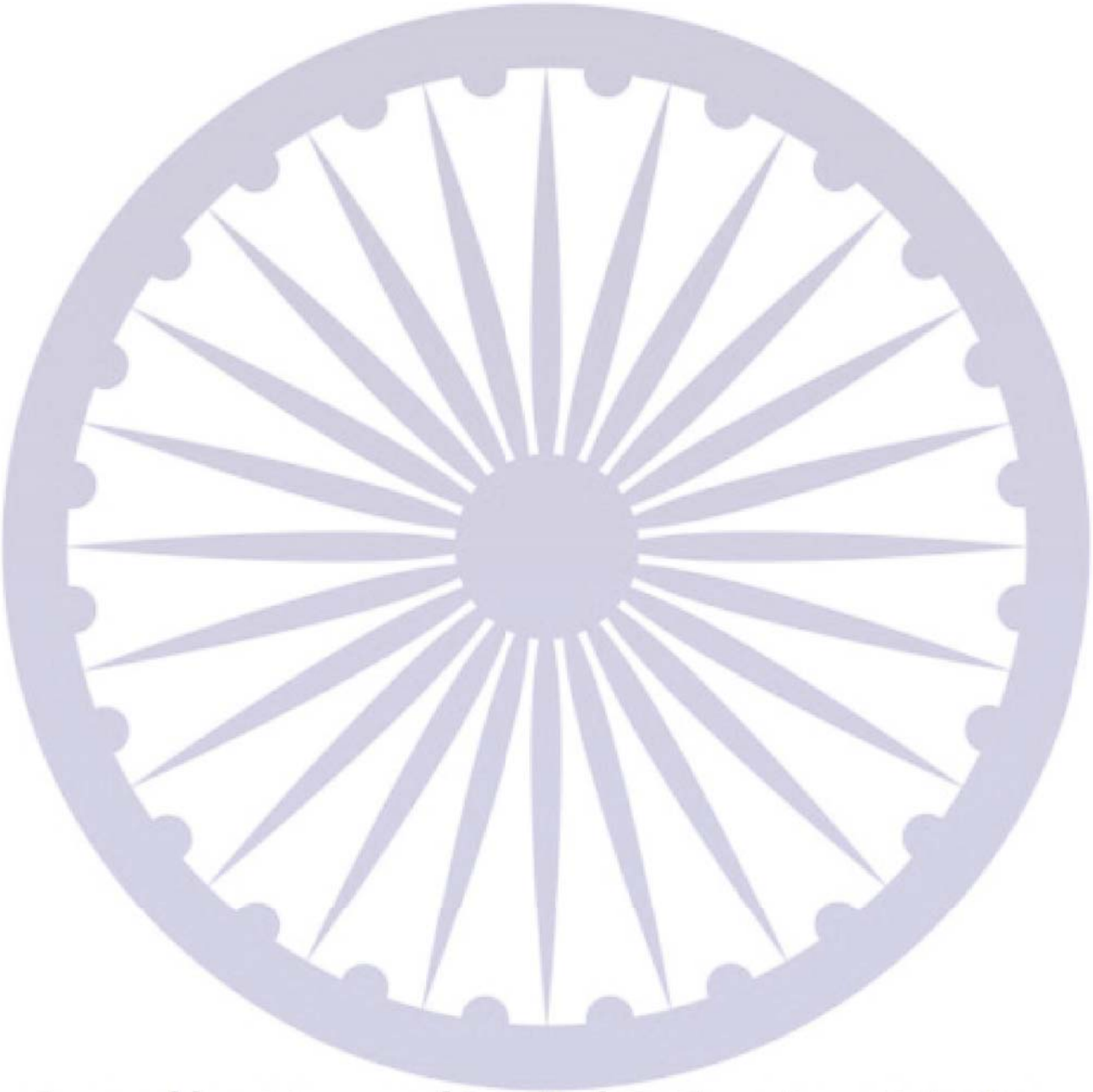
Also as per the PCDA P Allahabad's order; bring my pension account statement from 1 Jan 2006 to the end of July 17, it will be required to tally with your calculation sheets and make sure that all circulars and orders regarding my pension is available at least in digital form during the meeting. And don't forget to bring a copy of your calculation sheets too.
I will bring all other necessary documents.

We will start from 1st Jan 2006 only because of the PCDA's order and also because in S. Chakraborty's email dated 22 Feb 17 it has stated that "The deduction as referred by you was fixed due to excess payment made by our system over 6th CPC revision arrears; last installment of which had been recovered from pension for the month of March'2014."

If you don't accept my challenge then it's your defeat and immediately pay the amount claimed.

Please do inform your decision by today only to me and to my home branch manager too. All costs must be borne by the bank only. THANKS.

With regards
Gopal Chakraborty
Anirban Chakraborty



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Gmail

Sending again: Urgent. A requisition for giving an order to the manager of CPPC KOLKATA to go to the branch on 18 Sep 2017 for proving the bank's calculation sheets of my pension and for resolution of my entire grievance.

1 message

Gopal Chakraborty < > Sat, Sep 16, 2017 at 15:00
To: GENERAL MANAGER CUSTOMER < >, cppc < >, PS to CGM SBI Kolkata < >, SBI Kolkata CFO < >, AGM CUSTOMER < >

Respected Official,
It's been almost 3 PM and the manager of SBI CPPC KOLKATA namely S. Chakraborty is not responding. Should I assume that the manager has accepted the fault and defeat? If so then why are you not paying the claimed amount? Please do something urgently.
Thanks.

Regards
Gopal Chakraborty
Anirban Chakraborty

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Gmail

Sending again: Urgent. A requisition for giving an order to the manager of CPPC KOLKATA to go to the branch on 18 Sep 2017 for proving the bank's calculation sheets of my pension and for resolution of my entire grievance.

1 message

SBI 04473 CPPC KOLKATA < > Mon, Sep 18, 2017 at 15:01
To: Gopal Chakraborty < >, PS TO CGM LHO KOLKATA < >, DGM AND CFO LHO KOLKATA < >, AGM CUSTOMER SERVICE LHOKOL < >

Dear Sir,

We once again send you our Calculation sheet which we arrived at by working on the order no. AT/PSB/IX/Kolkata/WB/17 dated 29/06/2017 of PCDA(P)Allahabad for your necessary scrutiny. This calculation has been done and rechecked by the team at CPPC. If you still are not satisfied, we welcome you to visit us at your convenience for an across the table discussion with our Official / Assistant, suitably chosen by us.

Regards,

Team CPPC, Kolkata.

From: Gopal Chakraborty < >
Sent: 16 September 2017 15:00

To: GENERAL MANAGER CUSTOMER; SBI 04473 CPPC KOLKATA; PS TO CGM LHO KOLKATA; DGM AND CFO LHO KOLKATA; AGM CUSTOMER SERVICE LHOKOL
Subject: Re: Sending again: Urgent. A requisition for giving an order to the manager of CPPC KOLKATA to go to the branch on 18 Sep 2017 for proving the bank's calculation sheets of my pension and for resolution of my entire grievance.

[Quoted text hidden]

GOPAL CHAKRABORTY-CALC SHEET-1.pdf
281 KB

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Gmail

Very urgent. Reply by today only.

1 message

Gopal Chakraborty <: > Wed, Sep 20, 2017 at 09:09
To: cppc <: >, GENERAL MANAGER CUSTOMER < >, PS to CGM SBI Kolkata
< >, SBI Kolkata CFO < >, AGM CUSTOMER < >

To,
The General Manager
The Principal Nodal Officer
State Bank of India - Bombay

Date: 20 September 2017

Subject: Intimation regarding rejection of your calculation sheet dated 18 Sep 17 and for informing that we are coming on Thursday 21 Sep 2017 to CPPC KOLKATA but on some conditions.

Respected Official,
It's to inform you that again we have rejected your calculation sheet sent to us by email on 18 Sep 17.

Further we are positively coming to CPPC KOLKATA for discussion and resolution and more importantly for proving all your calculation sheets wrong.
Believe us you will be embarrassed to know that you are still doing the same silly mistakes.

More importantly it appears to us that you are much more indulged in computer and database, where you should look out; try to figure out what else could happen. I am sorry to say that you are not using your intellect and vast resources.

Now, you could ask the manager of my home branch, that we were waiting for S. Chakraborty for an hour on 18 Sep 17. But the individual did not appear.

More over, it seems to be that S. Chakraborty is no more taking responsibility after we challenged that a penalty of amount equal to its one month salary would be charged if that individual fails to prove correctness of the calculation sheets. It's so because now instead of that person's name in emails "SBI Team" is written.

So, we are coming on this Thursday 21 Sep 2017 in this regard but if you have confidence on your calculation sheets and courage then you should accept the following conditions:

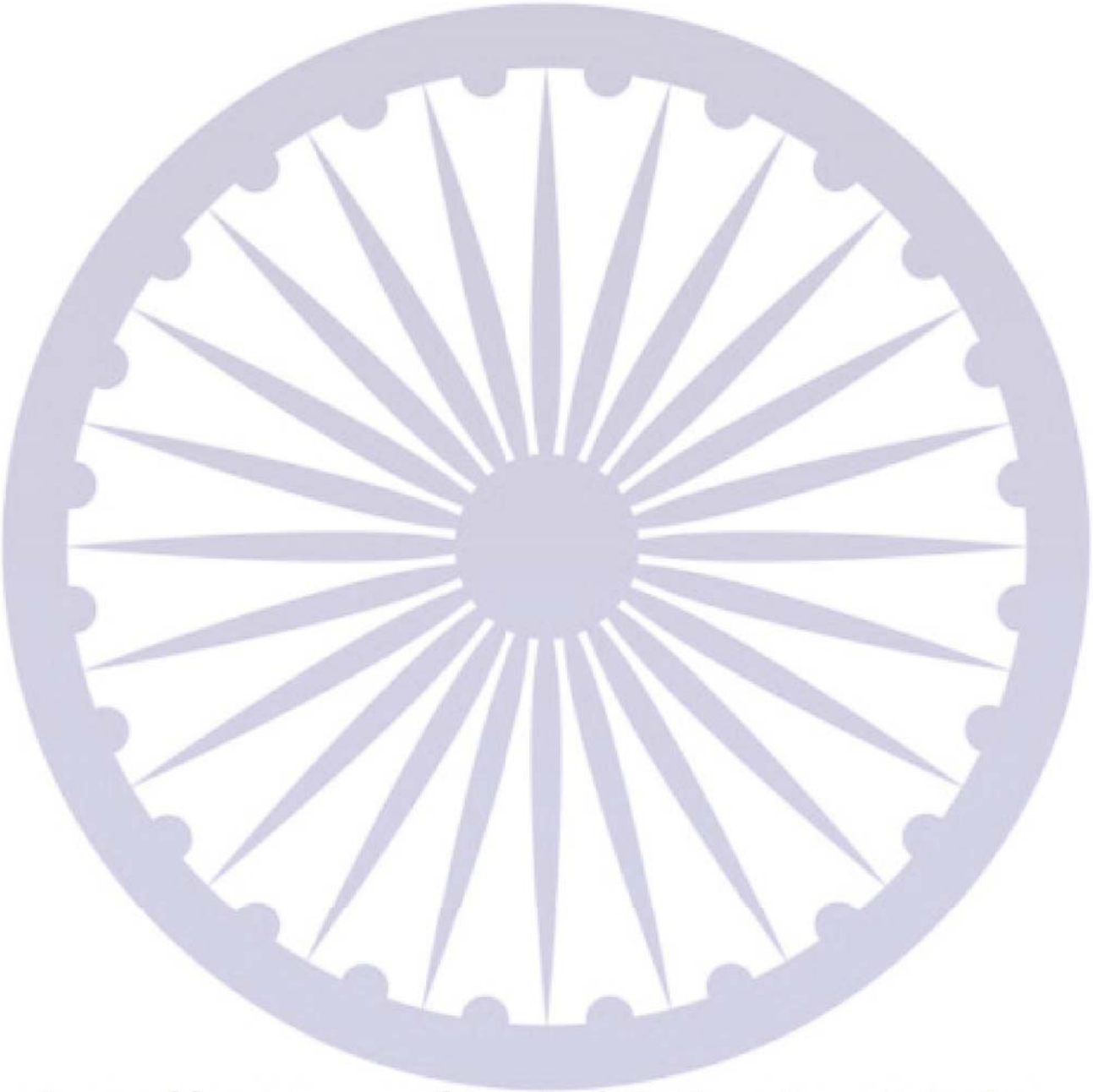
1. S. Chakraborty has to be present without any excuse.
2. The list of the names of employees in the "SBI Team" who are involved in this matter has to be provided at first.
3. AGM customer of SBI Kolkata or anyone superior to the manager of SBI CPPC KOLKATA must conduct the proceedings being itself the principal. It's so because anybody from CPPC KOLKATA is itself a litigant or defendant, we will not let anyone from CPPC KOLKATA to become judge, otherwise it will lead to biased and partial outcome. The person who will play the role of Principal must have the authority to pass an order on the SBI employees of CPPC KOLKATA. We will be there to convince S. Chakraborty in front of the principal.
4. You should inform us today the name and designation of the person who will be the principal.
5. Your job demands accuracy and a professional must be responsible for its deeds that's what a customer wants. So, if we eventually prove that your calculation sheets are blunder, no matter who is actually responsible, then a penalty of amount equal to one month salary of each member of the "SBI Team" would be charged on them and paid to us immediately. You should set forth an example of dedication and sincerity. And if we fail to disprove correctness of your calculation sheets then you are free to do the one time recovery as mentioned in your CPPC KOLKATA letter no. CM/CPPC/SC/13/3291 dated 2 August 17.

https://freedomofinformation.sbi.co.in/ State Bank of India

So we are ready to show you your mistakes, we'll come tomorrow if you accept our conditions, now everything is on to you.
Make all orders and PCDA P Allahabad's circulars from 2004 to today available in digital form for the meeting and also you should have digital copy of my pension account statement too.
Also please make sure you have a copy of PCDA P Allahabad's circular no. 350 dated 19.05.2006.
Copies of my PPOs should be with you too.
All costs must be borne by the bank.

I hope you will accept the challenge without ifs and buts. Kindly inform us your decision by today only. Thanks.

With regards
Anirban Chakraborty
Gopal Chakraborty



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Gmail

Requisition for revised calculation sheets.

1 message

Gopal Chakraborty < > Fri, Oct 6, 2017 at 08:54
To: AGM CUSTOMER < >, SBI Kolkata CFO < >, GENERAL MANAGER CUSTOMER < >, PS to CGM SBI Kolkata <, >, cppc < >

To,
The General Manager
The Principal Nodal Officer
State Bank of India - Bombay

Date: 6th October 2017

Subject: Requisition for revised calculation sheets of my father's pension.

Reference:
CPPC KOLKATA letter no. CM/CPPC/SC/13/3291 dated 2 August 17.

PCDA P Allahabad order no. AT/PSB/IX/Kolkata/WB/17 dt. 29 Aug 2017

Respected Official,
As per our last email conversation I; Anirban Chakraborty son of the pensioner Gopal Chakraborty, went to SBI CPPC KOLKATA on 21st September 2017.

There I proved that your calculation sheets are blunder due to wrong DA in PAID Section from July 2008 to Nov 2008, instead of 54% it should be 47% reckoned with pension account pass books and also with your system data base.

This was further demonstrated and proved by my detailed calculation of 6th CPC arrear, and Xerox copy of which had been taken by one of your official.

As a conclusion your calculation sheets are totally wrong and baseless. Due to your botched up calculation your sheets are wrongly showing recovery whereas my father deserves an unpaid arrear with interest.

So, you are requested to send a copy of the revised calculation sheets and pay to my father the unpaid amount with interest.
Thanks.

With regards
Anirban Chakraborty
Son of Gopal Chakraborty

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Gmail

An advisory for you to seek apology from my father.

1 message

Gopal Chakraborty < > Mon, Oct 23, 2017 at 10:00
To: GENERAL MANAGER CUSTOMER <[redacted]>, cppc <[redacted]>, PS to CGM SBI Kolkata <[redacted]>, SBI Kolkata CFO <[redacted]>, AGM CUSTOMER <[redacted]>

To,
The Manager of CPPC Kolkata
C/O The General Manager
The Principal Nodal Officer
State Bank of India - Bombay

Date 23 October 17

Subject: An advisory for you to seek apology from my father.

References:
1.. CPPC KOLKATA letter no.
CM/CPPC/SC/13/3291 dated 2 August 17.

2.. CPPC KOLKATA letter no.
CM/CPPC/13/5025 dated 13 October 17.

Respected Official,
From the very beginning I was telling you that your previous calculation sheets dt. 2 Aug 17 are blunder.

But, on 17 August 17 you stated in your email that **"We have processed our calculation to the best of our accuracy and prudence and obviously we consider ours as correct.** We have also intimated the whole matter with our calculation sheets to PCDA
Allahabad and sought their opinion on our action."

And on 18 August 17 you stated in your email that "We sent our letter no: CM/CPPC/PM/13/3436 dated 04.08.2017 to : Sr. Account Officer, PCDA Allahabad."

Also on 13 Sep 17 you stated in your email that "2) **We firmly stand on whatever we said in our text vide our e-mail dated 17th August'2017** wherein we wrote, " We have processed our calculation to the best of our accuracy and prudence and
obviously we consider ours as correct. ..."

And finally on 18 Sep 17 you stated in your email that "We once again send you our Calculation sheet which we arrived at by working on the order no.
AT/PSB/IX/Kolkata/WB/17 dated 29/06/2017 of PCDA(P)Allahabad for your necessary scrutiny.
This calculation has been done and rechecked by the team at CPPC."

Now with my personal visit at CPPC KOLKATA on 21st Sep 17, I proved my stand then and there beyond doubts which satisfied you. For which you have made payment of Rs. 118/- and have sent revised calculation sheet with corrections dated 13 October 17 along with a covering letter.

So, after more than a year long legendary battle eventually you paid arrear amounting from excess recovery made in year 2014 without paying interest on it.
Even you agonised my father when you said a recovery of Rs 1242/- would be made from OROP arrears dated 14 Sep 17 on the basis of such false calculation sheets.
Thankfully you refrained your self from doing what was highly hilarious and unethical.

Not only my father a retired Indian Army soldier has suffered for your wrong deeds but because of your incompetence you have lowered my self esteem and more that feelings of a son has been badly hurt.

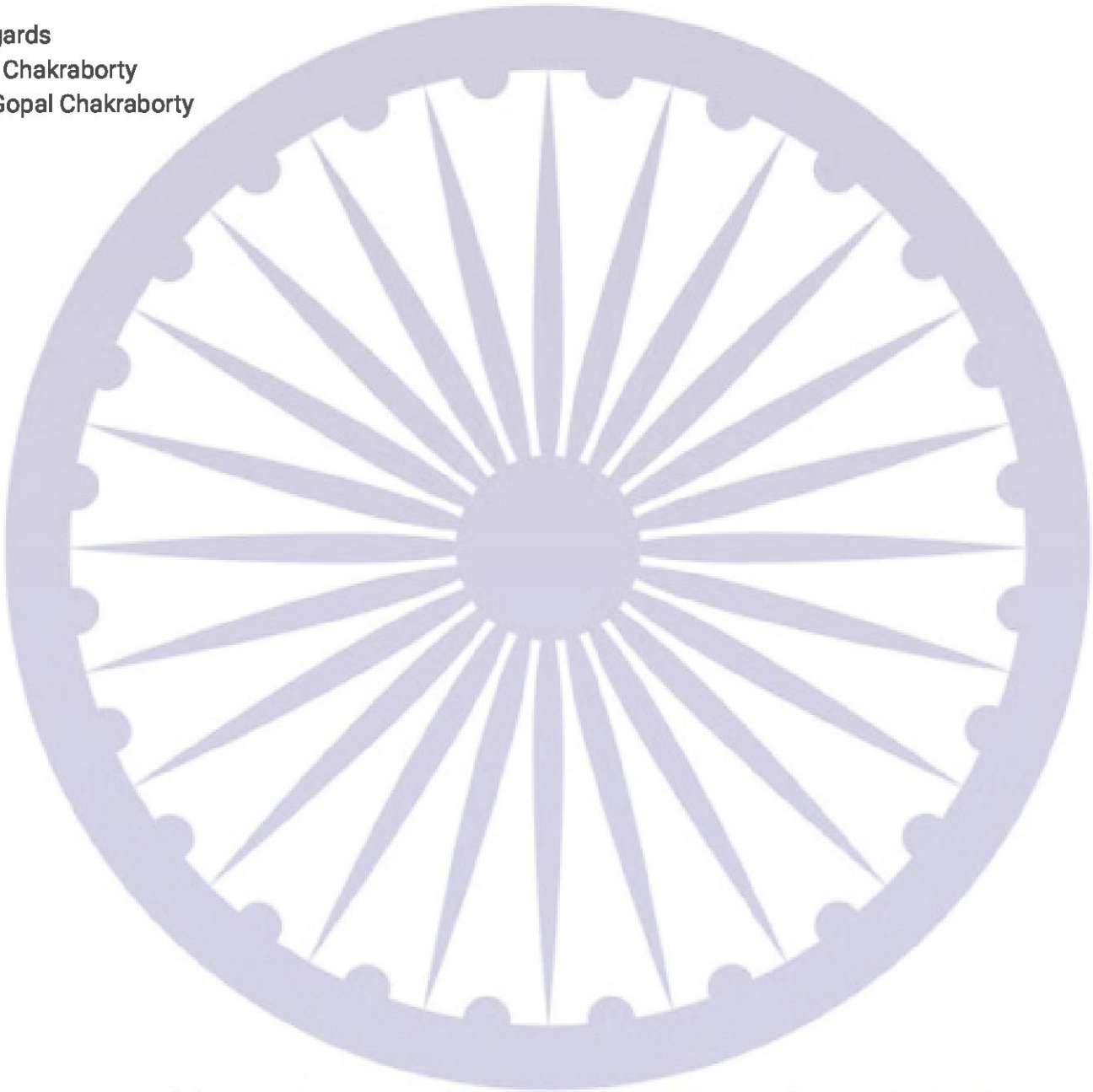
Because of you once my father thought perhaps you, your calculation and proposed recovery was right and I was wrong.
But after all I as the son, have been able to restore the faith that my father has on me which was once nearly lost because of you.

So, you should apologise to my father in writing and you may acknowledge my contribution in correction of your calculation sheets. It's nothing more or less than morality, sentiments and business standards.

However you must be relieved knowing that you are excused from paying penalty of amount equal to your one month salary which was a precondition.

I am waiting for your speed post. Thanks.

With regards
Anirban Chakraborty
Son of Gopal Chakraborty



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